

Wednesday, March 27, 2019

8:00 AM – 8:30 AM	Breakfast and Registration	
8:30 AM – 8:45 AM	Welcome	
9:00 AM – 4:45 PM	<p style="text-align: center;"><u>Leadership Summit</u> Mary McClatchey, JD</p> <p>How do we show up as Leaders? This Professional Development session tailored towards Executive Leadership will dive into topics such as building a high performing leadership team, risk management, Board training and how to develop, empower and engage staff to accomplish big goals. This session also features an Ask the Experts Roundtable which will be an open discussion with seasoned housing leaders on the tough issues facing affordable housing.</p>	
9:00 AM – 10:15 AM	<p style="text-align: center;"><u>Integrated Pest Management for Bed Bugs and Cockroaches</u> Allan Tuttle</p> <p>An overview of the key principles of a pest management plan, prevention, inspection, resident education and monitoring.</p>	<p style="text-align: center;"><u>Situational Awareness and Emergency Planning</u> Brent Oakeson</p> <p>Brush up on your ability to identify, process, comprehend and respond to critical elements of the environment in which you are located.</p>
10:30 AM – 11:45 PM	<p style="text-align: center;"><u>UFAS and Fair Housing</u> Michele Hutchins</p> <p>Learn more about Uniform Federal Accessibility Standards, fair housing laws, best practices, current issues and trends.</p>	<p style="text-align: center;"><u>Safety, Biohazard Cleanup and OSHA</u> Brent Oakeson</p> <p>An overview of the Occupational Safety and Health Act, agency safety responsibilities and workplace inspection techniques.</p>
11:45 AM – 1:00 PM	Lunch	
1:00 PM – 2:15 PM	<p style="text-align: center;"><u>Tips/Tricks for Improving Vacancy Turn Time</u> Paul Smith, CAE</p> <p>Understand what prospective residents are looking for in a newly turned unit and the Management vs Maintenance role in turnovers.</p>	<p style="text-align: center;"><u>Healthy Housing = Healthy Children</u> Randy Jepperson</p> <p>Healthy housing is important for everyone and promotes healthy growth. This session will cover hazards associated with lead based paint, radon and other deficiencies.</p>
2:30 PM – 5:00 PM	<p style="text-align: center;"><u>Volunteer Event</u> Share your time and talent with an afternoon of service. Switchpoint Community Resource Center 948 North 1300 West St. George, Utah 84770</p>	

Thursday, March 28, 2019

7:30 AM – 8:00 AM	Breakfast and Registration			
8:00 AM – 9:30AM	<p>General Session  Welcome - Mayor Jon Pike, Mayor of St. George, Utah  Speaker -Adrienne Todman,CEOof NAHRO  Affordable housing trends, values and the importance of NAHRO</p>			
9:45 AM – 11:00 AM	<p>Opportunity Zones: A New Tool for Development  Patrick Mullen</p> <p>How do Opportunity Zones work and can you access the funding? When will the funds be available and how can they be used? Come learn about the ins and outs of Opportunity Zones.</p>	<p>Understanding Tax Credits  Nefi Gamez</p> <p>This session will detail UHC's allocation process, program fundamentals and compliance.</p>	<p>Consolidated Planning for the Future  Phillip McKeough</p> <p>This session will cover IDIS systems access, project and goal alignment and citizen outreach.</p>	<p>Best Practices and Hot Topics Part I  Janice Rodriguez  Diane Kiles  Lori Strange  Jeffrey Evans</p> <p>Get the latest news on PHA initiatives, strategies, tips/tricks and other hot HUD topics.</p>
11:15 AM – 12:30 PM	<p>NOAH – Naturally Occurring Affordable Housing  John Montgomery  Jennifer Schumann</p> <p>Creative approaches to funding the development and preservation of affordable housing are needed. This discussion will focus on new financing tools and how lenders could “think outside the box” to help address the affordable housing crisis.</p>	<p>The Basics of Mixed Properties  Susan Schow</p> <p>Join UHC staff for a review of mixed property tax credit rules and how these rules apply to one another.</p>	<p>Part 58 Environmental Review Process  Phillip McKeough</p> <p>Join HUD staff for an overview of the environmental levels of review,HEROS system access and publication and comment periods.</p>	<p>Best Practices and Hot Topics Part II  Janice Rodriguez  Diane Kiles  Lori Strange  Jeffrey Evans</p> <p>Get the latest news on PHA initiatives, strategies, tips/tricks and other hot HUD topics.</p>

12:30 PM – 2:00 PM	<p>Luncheon  Speaker - Steve Erickson  Affordable Housing Commission Report  Lunch Speaker/Panelists</p>			
2:15 PM – 3:30 PM	<p>Best Practices for Developing Affordable Housing Part I  Marion Willey  Ryan Hackett  Kirt Peterson  Terry Gentry  Dan Nackerman</p> <p>Seasoned affordable housing professionals share strategies for successful projects, how past deals came together and lessons learned.</p>	<p>Strategic Planning to Make Homelessness Rare and Brief  Ashley Barker  Tolman</p> <p>This session will highlight Weber County's Strategic Plan, specific activities that work, common barriers and the need for effective system governance to implement change and influence outcomes.</p>	<p>Avoiding Fatal Flaws: How NOT to Ruin a HUD Project  Katy Burke</p> <p>Gain a better understanding of cross-cutting requirements, activity eligibility, national objectives and documenting compliance. Hear lessons learned from real-life CPD projects that required payback of funds.</p>	<p>Repositioning Public Housing  Lori Strange</p> <p>HUD has worked to improve repositioning tools for PHAs and encourages PHAs to consider the needs of their assets for the future. Join HUD staff as they help PHAs explore repositioning possibilities.</p>
3:45 PM – 5:00 PM	<p>Best Practices for Developing Affordable Housing Part II  Marion Willey  Ryan Hackett  Kirt Peterson  Terry Gentry  Dan Nackerman</p> <p>Seasoned affordable housing professionals share strategies for successful projects, how past deals came together and lessons learned.</p>	<p>NAEH Homeless System Simulation Game  Ashley Barker  Tolman</p> <p>Through this simulation you will gain a better understanding of how the homeless assistance system works, general dynamics of inflow/outflow, the impact of decisions and much more!</p>	<p>Community Land Trusts  Robert Vernon</p> <p>What is a Community Land Trust and how/why does it work? Come learn more about CLT's and how they can provide a permanent supply of quality, affordably priced housing.</p>	<p>EPIC Made Easy Understanding the Five Year Plan and Budget  Jeffrey Evans</p> <p>This session will provide a better understanding of the requirements for the Capital Fund five year action plan, copying the plan for a new grant, budgets and revisions.</p>
5:00 PM – 6:00 PM	Vendor Reception/Social– Marriott			

Friday, March 29, 2019				
8:00 AM – 8:30 AM	Breakfast and Annual Membership Meeting / Election			
8:30 AM – 10:00 AM	General Session Speaker - Jim Woods, Associate Dean David Eccles School of Business Demographic projections for Utah on housing and affordability			
10:15 AM – 11:30 AM	<u>ED Networking and Roundtable</u> Robert Vernon  This session provides an opportunity for Executive Directors to support each other through shared ideas, resources and experiences.	Commissioner Networking and <u>Roundtable</u> Phil Bernal  Connect with fellow Commissioners for conversations on topics that are affecting your agency.	How to Navigate <u>E-Share</u> Susan Munk  Come learn from the experts! DWS Staff will provide an overview of the E-Share system, explain what information is available and how access it.	HUD OIG Assistance to <u>PHAS</u> Carissa Spencer  This session will cover recent HUD OIG/PHA criminal cases and outcomes, investigative assistance techniques and PHA requests.
11:30 PM – 12:00 PM	Conference Wrap Up – Drawing			

# Leadership Summit

With  
Mary McClatchey, JD



## BIO

Judge (Ret.) Mary McClatchey is Founder/President of WorkSmart Partners, a human capital management and employer compliance consultancy. McClatchey has over three decades of experience as a judge, employment and civil rights attorney, workplace mediator, organizational consultant, and trainer. Mary and her team advise, train, and consult with employers on how to create great places to work, mitigate risks of employment litigation, and improve bottom-line results. Primary focus areas include OD/human resources, harassment prevention, D & I and unconscious bias, workplace wellness, and flexible work programs.

McClatchey has founded, built, and served on the boards of several nonprofit organizations. A contract trainer with the Colorado Nonprofit Association and the Community Resource Center for several years, she brings great passion to her work helping nonprofits build their talent capacity so they can better achieve their crucial missions in their communities. She counts many nonprofit organizations and housing authorities among her clients.

McClatchey was formerly Senior Administrative Law Judge for the Colorado State Personnel Board, where she decided and mediated federal and state employment and civil rights cases for 15 years. Before that she was General Counsel for the Colorado Civil Rights Commission in the Colorado Attorney General's Office, a litigator in private practice, and a prosecutor.

Prior to law school, McClatchey spent several years as a community organizer, and cofounded the Women's Leadership Training Institute in Denver, Colorado.

## Leadership Summit

### Leadership Training: Build a high performing leadership team that trusts and respects each other

- How do we show up as leaders? Conscious leadership
- Becoming a learning organization that supports everyone's development
- Fostering a culture of open debate, healthy conflict, and trust
- Understanding and working across differences on your team

### Developing, empowering, and engaging staff to accomplish big goals

- Supervision: collaborating with direct reports to provide the right level of direction, support, and coaching
- One-on-ones – the silver bullet for engaged and high performing staff
- Feedback Models
- Holding staff accountable for poor performance
- How to delegate successfully
- Annual performance and development goals/evaluation process

### Board Training

- Achieving the right mix of board members
- Defining Board roles and responsibilities
- Engaging your board
- Clarifying the Board's role in supervising, evaluating, and supporting the Executive Director

### Ask the Experts Roundtable: An Open Discussion of the Tough Issues Facing Housing with Seasoned Housing Leaders

- Innovative development paradigms
- Dealing with the press
- Procurement
- Any issue you'd like to raise